

Service Agreement

Plan A - Software Updates, Anti-Virus & 250 GB of Online Backup \$30 per computer, per month. (for Windows Servers \$90 per server per month).

Software Updates

We'll keep most popular software up to date. Plus, our software agent keeps a watchful eye on several important factors that may indicate a problem with your computer.

Anti-Virus Software

Our Monitored anti-virus software helps protect your computer and files from viruses. One less thing you have to worry about!

Online Data Backup

We provide the backup software and monitor your online backups. We will alert you to any backup issues. Up to 250 GB online storage space included per computer. Storage limit upgrades available for an additional: \$5 per 500 GB, per month.

Plan C - Managed Ubiquiti Network

\$20 per month

We'll remotely update your Ubiquiti device software and attempt to remotely restart any failed or offline devices. (Please be aware that if you discontinue this service, You will incur service fees to transition the management software to a new device).

Discounted Support Hours. (can be shared among covered devices)

Up to 30 or 60 minutes per month of support at a terrific discount

30 Support Minutes Per Month Add-on

\$74 per month

Save 21%

60 Support Minutes Per Month Add-on

\$136 per month

Save 27%

Client Name _____

Business Name (if any) _____

Address _____

City _____ State _____ Zip _____

Phone Number _____

Credit Card # _____

Exp Date _____ Security Code _____

Name On Card _____

My Credit Card Billing Address Is the Same as Above ☐

Credit Card Billing Address _____

City _____ State _____ Zip _____

Primary Contact Name _____

Primary Contact Phone _____ Cell _____

Primary Contact Email _____

Additional Contact Name _____

Additional Contact Phone _____ Cell _____

Additional Contact Email _____

Service Agreement

Please Indicate Services Desired

of computers for Plan A Software Updates, Anti-Virus& Online backup \$30 _____

of servers for Plan A Software Updates, Anti-Virus& Online backup \$90 _____

Plan C Managed Ubiquiti Network \$20 _____

30 Minutes Per Month Prepaid Support **Save 21%** \$74 Yes No

60 Minutes Per Month Prepaid Support **Save 27%** \$136 Yes No

Total Monthly Service Fees \$_____

Terms & Conditions Of Service

- **No labor is included in Plans A or C, other than labor to configure & monitor/manage the service. All other service will be billed at our standard rate.**
- Billing is done via credit card in advance on the 20th of the month prior.
- Ad-hoc service is billed to your credit card as the service is provided.
- Lamorinda Technology, Inc. is not responsible for data loss or corruption.
- Lamorinda Technology, Inc. and staff are not security experts. We cannot guarantee your computer and data security. We are only providing other vendors products and monitoring them.
- I agree to indemnify and hold harmless, Lamorinda Technology, Inc., its employees, contractors, and business partners, for any loss of data, security breach losses, lost profits, loss of use, expenses, etc., regardless of cause.
- Venue for any legal action is Contra Costa County, California.
- Should any court or entity award damages, I agree that one month service fees is a reasonable estimate of damages and agree to limit my recovery to one months service fees.

Printed Name _____

Business Name (if any) _____

Signature _____

Date _____

Please return completed form to

Lamorinda Technology, Inc.
2420 Sand Creek Road, #261
Brentwood, CA 94513

Questions?

support@lamorindatechnology.com
(925) 283-5666